

Cheshire West & Chester Council

Changes to Your Household Waste Recycling Centres



We're improving the service for local residents.

What's changing?

- You will need to register your vehicle
- Changes to DIY waste – what's free and what charges apply
- Re-use shops are going cashless

What this means for you:

- Fairer access for residents
- Less misuse and shorter queues
- A more efficient, easy-to-use service

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for more
information



Cheshire West
Recycling



Cheshire West
and Chester

All new HWRC registration system

All residents of Cheshire West and Chester must register their vehicle(s) to use the HWRCs.

What you need to know:

- Registration is quick and easy and only needs to be completed once.
- You can register up to three vehicles per household, including one commercial-type vehicle such as a van or pickup.
- Each household is permitted up to 30 visits within a 12-month period.
- You can help family or friends who need support or do not have access to a vehicle, and can apply for additional visits via the website to allow for this. (Conditions apply).
- Each visit is recorded using an Automatic Number Plate Recognition (ANPR) system and deducted from your annual allowance. (See table below for details).

Vehicle type	Example	Information required	Counts as
Standard vehicles (domestic use) 	Cars, estates, SUVs, people carriers, camper vans, motorcycles, scooters, disabled-adapted vehicles, domestic 4x4s, minibuses with windows & seats	Name & address, vehicle make, model and registration	1 visit (with or without a small trailer under 1.6m) 2 visits (with a large trailer over 1.6m)
Commercial type vehicles (domestic use) 	Panelled cars, cars with seats removed, vans (all sizes), pick-ups, crew cabs, small tippers, car-derived vans, minibuses with panelled windows or 10+ seats	All of the above plus: proof of address, V5 or employer authority letter (if registered elsewhere) Online registration for commercial type vehicles only	2 visits (with or without trailer)



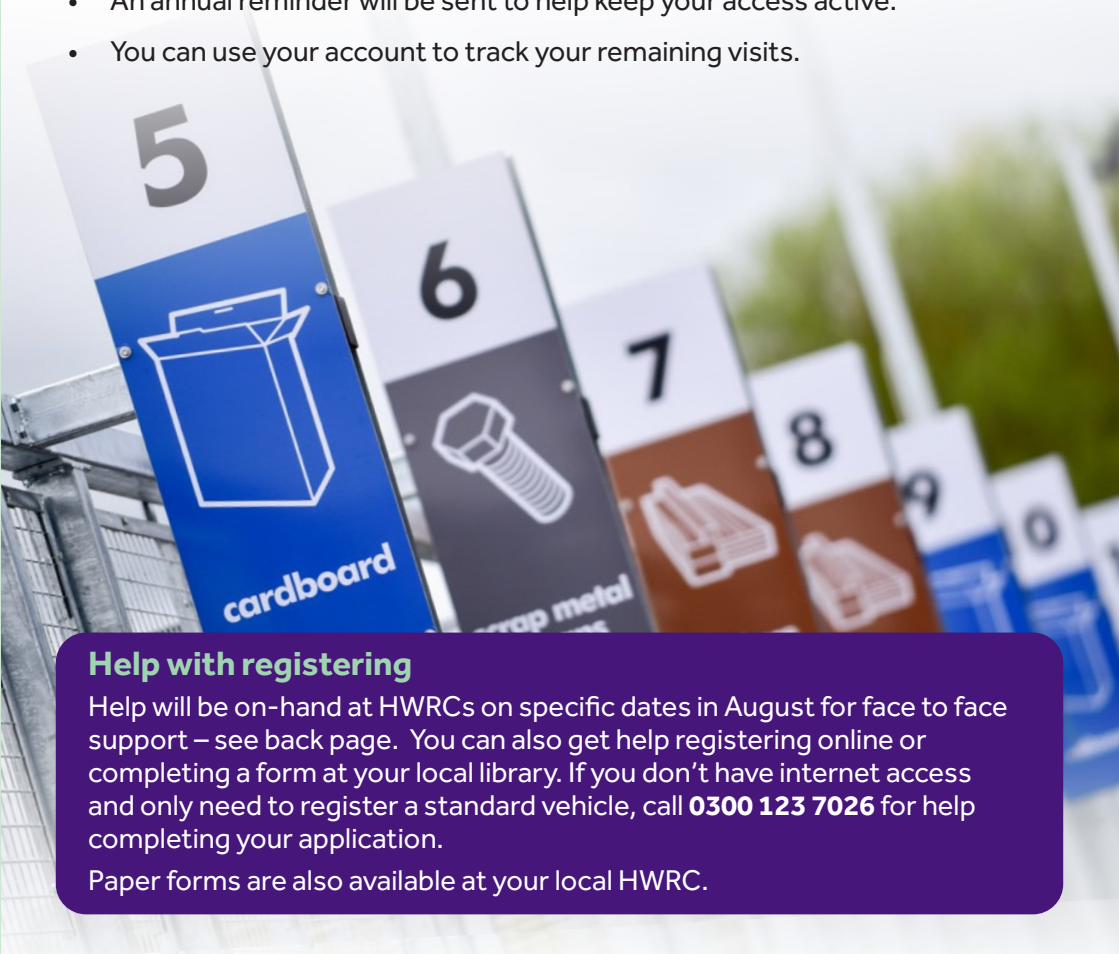
Why are we making these changes?

This new system will help prevent unauthorised commercial use and the disposal of non-household waste. The changes will also help ensure everyone has fair and reasonable access to the service.

Vehicles that are not registered could be denied entry.

What are the benefits?

- Registration is a one-off process for each household. You only need to update your details if you change vehicle or move home.
- No ID, proof of address or paper permit is needed to visit your local site.
- You can receive optional notifications, reminders and service updates.
- An annual reminder will be sent to help keep your access active.
- You can use your account to track your remaining visits.



Help with registering

Help will be on-hand at HWRCs on specific dates in August for face to face support – see back page. You can also get help registering online or completing a form at your local library. If you don't have internet access and only need to register a standard vehicle, call **0300 123 7026** for help completing your application.

Paper forms are also available at your local HWRC.

DIY Waste



What is DIY waste?

DIY waste is waste produced from small-scale home improvement work carried out at your own property either by yourself or by a friend or relative without receiving payment. It is typically waste from repairing and replacing fixtures and fittings- the types of items you would not normally take with you when you move house. New government legislation is changing how DIY waste will be accepted at HWRCs. These updates will clearly define what can be brought to recycling centres free of charge.

DIY waste visits count towards your annual limit of 30 visits. Up to four DIY waste visits in any four-week period are free; additional visits will be charged.

Material type	Examples of DIY waste accepted at HWRCs (These items are accepted for free until your DIY waste allowance has been used, after which, charges apply.)
Plastic/fibreglass/PVC	Shower trays, baths, shower screens, guttering, fascia, drainage pipes, window and door frames, PVC doors
Rubble, hardcore, concrete, gravel, tarmac	Bricks, breeze blocks, paving slabs, concrete lintels, mortar/render, cement board, gravel/pebbles, mixed or powder cement, marble or granite worktops
Glass	Window glass, shower screens, tiles
Pottery, ceramics, porcelain	Baths, bidets, shower trays, sinks, wash basins, toilets with cistern
Sand	Sharp sand, play sand, sandbags
Slate	Roof, slate aggregate
Soil/stone	Soil, clay, flagstones
Turf	Lawn edging/removal
Plaster/gypsum	Plasterboard, removed plaster, powder plaster
Other	Insulation, roofing felt, carpet, linoleum

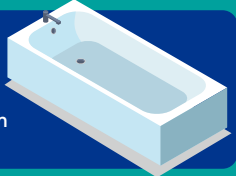
Amount of DIY waste accepted for free per visit

100L of waste which must fit into two 50L bags



Or

One bulky or fitted item, no larger than 2m x 0.75m x 0.7m



Setting limits helps residents to carry out small DIY jobs without taxpayers covering large-scale projects. The rules help to keep the service sustainable, reduce trade misuse and minimise queues.

You can track your DIY waste allowance through your online account.



Flexible disposal allowance policy

To make things easier, you can bring your full four week allowance in one trip if you want to. This means you can bring up to eight bags, four bulky items, or a mix of both in one visit, for free, once every four weeks.

When charges apply for DIY waste

If you exceed your free allowance or bring DIY waste more than four times in four weeks, you can dispose of extra DIY waste for a small charge:

- **£3.70 per 50L bag/container**
- **£3.70 per additional bulky item e.g. a bath**

Payment by card only - cash not accepted.

Are there any exemptions to DIY waste?

Wood and metal waste from DIY projects are not included in the charges.



All waste produced by a tradesperson working in your home or garden is commercial waste and they must arrange disposal by hiring a skip or taking the waste to a licenced disposal site.

Carrying out home improvements or having a clear out?

Make sure your waste is in safe hands

If rubbish from your home ends up fly-tipped by someone else or brought illegally by a tradesperson to a HWRC, you could be fined.

Protect yourself with these simple steps:

- Ask for a waste carrier's licence number and verify it at gov.uk/check-waste-carrier.
- Get a receipt.
- Always get paperwork showing who took your waste and where it's going.
- Take a photo of the van, licence plate and driver - it's a useful record in case your waste is involved in a crime.

Your waste is your responsibility

Helping you to sort your waste and recycling

We want to improve HWRC recycling rates from **60% to 70%**. Sorting your items into the correct containers helps reduce disposal costs and prevents valuable materials from being wasted.

New on-site sorting stations

Soon, you will start to see new sorting stations at the following HWRCs:

Chester, Ellesmere Port, Neston, Northwich and Winsford.

At these sites:

- Sorting stations will have gloves, hand gel, paper towels and clear instructions to help make the sorting process easy.
- Staff may check bags or containers of mixed waste and ask you to remove any items that can be recycled elsewhere on-site.

To speed up your visit, you should sort your waste at home before you arrive.

Anyone attempting to leave unsorted waste at a HWRC **without permission may be placed on restricted access.**

Around 30% of materials thrown in the non-recyclable skip should have been recycled



Sites without sorting stations

Sorting stations are not available at Frodsham or Tattenhall due to space. If you visit a site with unsorted waste, you may be asked to take your waste home to sort before returning and disposing of it at the site.

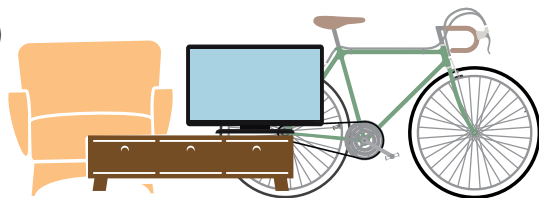
Re-use shops are going cashless

We accept donations at all recycling centres.

Re-use shops are available at **Winsford, Ellesmere Port** and **Chester HWRCs**.

These shops sell affordable, good quality items such as:

- Bric-a-brac
- Small electrical items (safety tested)
- Selected furniture
- Bicycles
- Gardening equipment



Re-use shops no longer accept cash

If you are only coming to a HWRC to visit a re-use shop to donate, browse or buy items, you can claim back your visit in the shop **as long as you are not depositing any waste**.

Why re-use matters

Re-using unwanted items - whether by repairing them, cleaning them or upcycling them into something new - helps to:

- Save the Earth's natural resources
- Reduce carbon emissions
- Protect delicate ecosystems
- Provide an alternative to buying new, supporting households on tight budgets.



Future plans

Over the next few years, our new site operator, Cheshire West Recycling, will be expanding and improving re-use facilities whilst building stronger partnerships with community based re-use organisations.

Scan the QR code to stay updated with all HWRC, waste and recycling news.



Scan
for more
information

Find out more and register your vehicle

Scan the QR code (right) to:

- Register your vehicle(s)
- Find out more about the changes

Our website has everything you need to know about registration, site rules, accepted items, data use, FAQs, waste crime, and responsible disposal.



Scan
for more
information

If you do not have access to a smart phone or computer and need help to register, why not attend a registration support session. It only takes a few minutes to register your vehicles(s).

HWRC site	Address	Date	Time
Northwich	Marbury Lane, off Leicester St, CW9 5LN	Tue 11 August	12:00-2:00pm
Ellesmere Port	Garth Road, CH65 4LB	Wed 12 August	5:00-7:00pm
Tattenhall	Red Lane, CH3 9BD	Thu 13 August	12:00-2:00pm
Frodsham	Station Yard, Off Church St, WA6 6PN	Tue 25 August	12:00-2:00pm
Chester	Bumpers Lane, CH1 4LT	Tue 25 August	5:00-7:00pm
Winsford	Leslie Road, CW7 2RB	Wed 26 August	5:00-7:00pm
Neston	Clayhill Industrial Estate, CH64 3RL	Thu 27 August	12:00-2:00pm

Accessing Cheshire West and Chester Council information and services

Council information is also available in audio, Braille, large print or other formats. If you would like information in another format or language, including British Sign Language, please email us at: equalities@cheshirewestandchester.gov.uk

You can also telephone: **0300 123 8 123**
or textphone: **18001 0300 123 8 123**
website: www.cheshirewestandchester.gov.uk

Privacy Statement

Cheshire West and Chester Council use your registration details and vehicle information to manage HWRC access, prevent misuse, and operate the service safely and legally. Your data is stored securely, only shared when required by law, and you can find full privacy information or raise concerns via the Council's Data Protection pages.