

## 021025 | Storm Amy | Advance Weather Warning

## Dear Clerk

The Met Office has issued yellow weather warnings as Storm Amy is expected to bring strong wind and heavy rain to parts of Scotland, northwest England and north Wales through tomorrow and into Saturday.

While extreme weather can impact the electricity network, our teams are fully prepared and ready to respond to any disruption caused by the storm.

To help us keep your communities safe, we've prioritised workloads which include postponing planned work and redirecting the teams to be on standby, to preparing contractors who support us with digging and tree felling. We're fully equipped to repair any network damage that may occur with materials being sent to where we anticipate the worst of the weather. We will open our local Emergency Action Control Rooms and be ready to respond to events as they unfold.

## How you can help your community - remind them to be prepared for a power cut:

- 1. Have the national 105 emergency helpline on hand it's best to keep this on the fridge or saved in the contacts on your mobile phone. Report any power cuts immediately and we will keep you updated by text or voice alert messaging whilst our engineers are working to restore your power.
- 2.Store a battery or wind-up torch leave this somewhere you can access easily so you can use the torch to check on the fuse box and make your way around the house safely.
- 3. Beware of fallen power lines power lines may have fallen so beware of this when venturing out of your home. Always treat them as live and report them right away by calling 105.
- 4. Keep your mobile charged having your mobile phone charged means you can call for support if needed. It's also worth having an analogue phone as this doesn't run off the main electricity supply.

5. Keep the heat in – if your power does go out, your heating might not work so keep extra blankets nearby and close window shutters, blinds, or curtains to help keep the heat in.

We also have a Priority Services Register for customers who may need extra support in a power cut. <u>Find out more here</u>.

<u>Click here</u> for the latest information and updates about known power cuts in your area or visit our X/Twitter channel @spenergynetwork.

Remember: If there are cables on or near the ground, please keep clear of them. These may still be live and able to conduct electricity through damp ground or metallic objects. If they are in roads or on footpaths, firstly dial 999, please stay on site if you can, tell the police and help keep passers-by well away, then also call us to advise and we will dispatch a team.

We truly appreciate your support in sharing this important information with your community.

Please get in touch if I can help you further.

Many thanks,

Heather Heaton | StakeholderEngagement & Comms Manager | SP Energy Networks